**Amendments to the Claims:** 

This listing of claims will replace all prior versions and listings of claims in the instant

application:

**Listing of Claims:** 

1. (Currently Amended) A computer-implemented method of permitting a user to

remain in contact with at least one other entity while the user is unavailable or unable to

communicate directly with the at least one other entity, the method comprising:

subscribing a service by the user;

establishing by the user a contact list comprising the at least one other entity;

establishing by the user at least one service rule used for the service to contact

eontacting the at least one other entity, wherein the at least one service rule defines when

and how the at least one other entity in the contact list is to be contacted, wherein the at

least one service rule is user-customizable and is followed when attempting to reach the

at least one other entity;

establishing by the user at least one contact rule used for the service to contact.

eontacting the user after the at least one other entity has been contacted, wherein the at

least one contact rule defines if, when, and how the user should be contacted;

when the user is unavailable to initiate contact or upon being activated by the user,

the service a utomatically contacting each entity on the contact list and eliciting the

specified information according to the at least one service rule;

obtaining the specified information from the at least one other entity; and

subsequently conveying the obtained information to the user if the at least one

contact rule is satisfied.

2

(WP504403;3)

Appln No. 10/736,024

Amendment dated July 14, 2008 Reply to Office Action of June 2, 2008

Docket No. BOC9-2003-0078 (449)

2. (Original) The method of Claim 1, wherein the contact list is a database and the

contact list includes information selected from names, phone numbers, email addresses,

pager numbers, and a combination thereof.

3. (Original) The method of Claim 1, wherein the at least one service rule is selected

from how to contact the at least one entity, what to ask the at least one entity, a time

period to contact the at least one entity, and a combination thereof.

4. (Cancelled)

5. (Previously Presented) The method of Claim 1, wherein the contact list comprises

at least two entities and the user is contacted after each of the at least two entities is

contacted if the at least one contact rule has been satisfied.

6. (Previously Presented) The method of Claim 1, wherein the contact list comprises

at least two entities and the user is contacted after all of the at least two entities is

contacted if the at least one contact rule has been satisfied.

7-18. (Cancelled).

3